

# Licensure and Accreditation Information and Complaint Process

The United States Department of Education, pursuant to 34 CFR § 668.43(b), requires institutions of higher education authorized under Title IV of the Higher Education Act to make available for review to any enrolled or prospective student, upon request, a copy of the documents describing the institution's licensure and accreditation. The institution must also provide its students or prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant state official or agency that would appropriately handle a student's complaint. Roger Williams University and Roger Williams University School of Law (collectively, "University") provide the following information in accordance with the above requirements:



are legally authorized to provide post-secondary higher education in Rhode Island that are not subject to regulation by the Rhode Island Department of Education or other state agency:

Violations of state consumer protection laws (e.g., laws related to fraud or false advertising) will be referred to the Consumer Protection Unit within the Department of Attorney General and shall be reviewed and handled by that Unit.

Violations of state laws or rules related to approval to operate or licensure of postsecondary institutions will be referred to the appropriate Division within the Department of Attorney General and shall be reviewed and handled by that Division.

Complaints relating to quality of education or accreditation requirements shall be referred either to NECHE, the entity with primary responsibility for accreditation of Rhode Island institutions of higher education, or a specialized accreditor with oversight of particular programs.

Contact information:

Rhode Island Department of Attorney General

150 South Main Street

Providence, RI 02903

Telephone: (401) 274-4400

Web: <http://www.riag.ri.gov>

**Accreditor Complaint Process**

NECHE responds to complaints regarding allegations of institutional conditions that raise significant questions about the institutions' compliance with the NECHE Standards for Accreditation. NECHE's Policy and Procedures for the Consideration of Complaints against Affiliated Institutions is available at <https://www.neche.org/for-the-public/comments-complaints/>.

Contact information:

New England Commission of Higher Education

3 Burlington Woods Drive, Suite 100

Burlington, MA 01803-4514

Telephone: (781) 425-7785

Facsimile: (781) 425-1001

Web: [New England Commission of Higher Education \(neche.org\)](http://www.neche.org)

The ABA has designed a complaint process to bring to the attention of the ABA any facts and allegations that may indicate that an approved law school is operating its

<b>Alaska</b>	Alaska Commission on Postsecondary Education	Kierke Kussart Program Coordinator for Institutional Authorization 907-465-6741  <a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a>  P.O. Box 110505 Juneau, AK 99811 0505  <a href="#">Complaint Process</a>
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**Arizona**

**Florida**

<b>Kentucky</b>	Kentucky Council on Postsecondary Education	Director of Postsecondary Licensing Council on Postsecondary Education 1024 Capitol Center Dr. Suite 320 Frankfort, KY 40601  <a href="#">Complaint Process</a>
<b>Louisiana</b>	Louisiana Board of Regents Consumer Protection Division Office of the Attorney General	Consumer Protection Division Office of the Attorney General P.O. Box 94005 Baton Rouge, LA 70804-9005 Telephone: 1-800-351-4889  <a href="#">Complaint Process</a>

<b>Maine</b>	State of Maine Department of Education	23 State House Station Augusta, Maine, 04333-0023  <a href="#">Complaint Form</a>
<b>Maryland</b>	Maryland Higher Education Commission	Office of the Attorney General, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202  <a href="#">Complaint Process</a>
<b>Massachusetts</b>	Massachusetts Board of Higher Education	One Ashburton Place Room 1401 Boston, MA 02108  <a href="#">Complaint Process</a>
<b>Michigan</b>	State of Michigan	Department of Licensing & Regulatory Affairs Corporations, Securities & Commercial Licensing Bureau Administrative Services Section-Complaint Intake P.O. Box 30018 Lansing, MI 48909  <a href="#">Complaint Process</a>
<b>Minnesota</b>	Registration & Licensing Minnesota Office of Higher Education	1450 Energy Park Drive, Suite 350 St. Paul, MN 55108 Telephone: 1-800-657-3866  <a href="#">Complaint Process</a>
<b>Mississippi</b>	Mississippi Commission on College Accreditation	3825 Ridgewood Road Jackson, MS 39211-6453 Telephone: 601-432-6372 Fax: 601-432-6225  <a href="#">Complaint Process</a>

**Missouri**

Missouri Department of Higher Education

205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102 1469  
Telephone: 1-



<b>North Carolina</b>	North Carolina Post-Secondary Education Complaints	<p>North Carolina Post-Secondary Education Complaints  c/o Student Complaints  University of North Carolina General Administration  910 Raleigh Road  Chapel Hill, North Carolina 27515-2688</p> <p>Phone: (919) 962-4550  <a href="mailto:studentcomplaints@northcarolina.edu">Email: studentcomplaints@northcarolina.edu</a></p> <p><a href="#">Complaint Process</a></p>
<b>North Dakota</b>	Director of Cyberlearning & State Authorization	<p>600 East Capital Ave.  Bismarck, ND 58501-1217  Telephone: 701 328 2678</p> <p><a href="#">Complaint Process</a></p>
<b>Ohio</b>	Ohio Department of Higher Education	<p>25 South Front Street  Columbus, OH 43215  Telephone: 614-466-6000</p> <p><a href="#">Complaint Process</a></p>
<b>Oklahoma</b>	Oklahoma State Regents for Higher Education	<p>655 Research Parkway, Suite 200  Oklahoma City, OK 73104  Telephone: 405-225-9100</p> <p><a href="#">Complaint Process</a></p>

<b>Oregon</b>	Higher Education Coordinating Commission	<p>ATTN: Complaints-ODA  775 Court St. NE  Salem, OR 97301  Telephone: 503-947-5716</p> <p><a href="#">Complaint Process</a></p>
<b>Pennsylvania</b>	Bureau of Postsecondary & Adult Education Pennsylvania Department of Education	<p>333 Market Street, 12th Floor  Harrisburg, PA 17126 0333</p> <p><a href="#">Complaint Form</a></p>
<b>Puerto Rico</b>	Puerto Rico Council on Higher Education	<p>P.O. Box 19900  San Juan, PR 00910-1900  Telephone: 787-641-7100  Fax: 787-641-2573</p> <p><a href="#">Complaint Form</a></p>
<b>South Carolina</b>	South Carolina Commission on Higher Education Academic Affairs & Licensing	<p>1122 Lady St., Suite 300  Columbia, SC 29201  Telephone: 803-737-2260  Fax: 803-737-2297</p> <p><a href="#">Complaint Form</a></p>

<b>South Dakota</b>	South Dakota Board of Regents	306 E. Capitol Ave., Suite 200 Pierre, SD 57501  <a href="#">Complaint Form</a>
<b>Tennessee</b>	Tennessee Higher Education Commission	Division of Postsecondary State Authorization 404 James Robertson Parkway, Suite 1900 Nashville, TN 37243 Telephone: 615-741-3605  <a href="#">Complaint Process</a>
<b>Texas</b>	Texas Higher Education Coordinating Board	College Readiness & Success Division P.O. Box 12788 Austin, TX 78711-2788 Telephone: 512

**Wisconsin**